

Mayor Gary Goosman called a town hall meeting to present information to Village residents and to answer questions about recent water supply matters.

The town hall started at 6:00 PM.

Persons in attendance: Gary Goosman, Marcia Burchby, Jayne Darling, Suzanne Greif, Melissa Keirns, Barb Klaer, Bob Pollock, Tom McGuire, Lee Van Dyke, Jim Dillie, Shelley Stark, Drake Chamberlain, Natalie Horvath, J. C. Varner, Jessica Fox, Anne Lampela, Chris Bartlett, Sue Jago, Kelly Jago, Lee Chiki and Randall Fields. Water operator Steve Adams participated in the question/answer portion of the meeting by telephone.

The Mayor showed a power point presentation that listed all of the questions that have come in through the Village Facebook page, by email and by personal contact. The power point also listed answers to all questions. A printout of the power point is attached hereto.

Persons in attendance expressed that there has been rust colored water and water filled with sediment. Additional matters expressed were: 1) bills are not always sent to tenants for rental property and late fees should be waived in those instances; 2) the Village needs to communicate better with residents, including hand delivery of notices; 3) not all residents use Facebook and many do not have email or internet access; 4) one resident just installed a whole house water filter, which plugged with sediment; 5) the Red Out in the bottles the Village has have hardened and are of no use; 6) the water has been dark colored; 7) a telephone tree has been requested by the Mayor; 8) there are several youth available and willing to hand deliver notices; 9) the due date on bills should be the 15th of each month; 10) Village residents want notice when lines are to be flushed; 11) the email address and cell phone number of the water operator were provided to those in attendance; 12) yearly line flushing done by the fire department is done differently than the flushing done recently by the water operator; and 13) sediment in the lines appear to be related to the location of the distribution lines.

Residents were encouraged to report location and time of day when they report water color or sediment issues.

The town hall adjourned at 6:45 PM.